



## Supervised Parenting & Safe Exchange Services

Family Court Cases require each parent to schedule a separate intake. The registration fee is \$50 per parent. Intakes are completed at 3036 University Ave S.E. Minneapolis, MN 55414 Monday, Tuesday, Wednesday and Fridays during the hours of 9:30 a.m. to 4:00 p.m.

To schedule an intake please contact a Supervised Visitation Coordinator at 612-877-7832.

The intake information is kept on file for 3 months. After 3 months if the family file is not completed, the file will be closed. If a client wants to re-open a file within 6 months of the file closing, there will be a \$30 re-instatement fee. If there is a request that is more than 6 months from the closure date of the file, a new intake is required.

Child Protection cases require the referring Child Protection Social Worker to submit a referral for services. Fax the referral to 612-617-0193 or contact a CP Supervised Coordinator at 612-877-7848.

Court Officials interested in having parties use FamilyWise should have the court order state that the “parties are required to have visitation or exchange services and are required to use FamilyWise Services as well as follow the rules of that facility”. Please do not have the court order state times of visitation or locations; we will work these details out with the families. Please also have the court order indicate whether co-pays and/or administrative fees will be split or will be the responsibility of one party. Then, if applicable, send a referral form for each family to our main office. FamilyWise reserves the right to reject or cancel referred parties.

### **High Supervised Visitation: One-to-One, \$120 / 2hrs**

This service is offered to families that want to ensure their visits are supervised in a **1:1 environment**. These customized sessions are ideal for families whose referral or court order indicates the need for additional support in the area of parenting or in cases in which the parent/child's last time together resulted in a traumatic event or the parent/child have not had parenting time in the past three months. Observation notes are recorded during each visit.

### **Medium Supervised Visitation: Group, \$80 / 2hrs**

This service provides children and their non-visiting parent an opportunity to visit under the supervision of staff in a **group environment** of no more than two families per visit monitor. Observation notes are recorded during each visit and parent support and redirection is provided.

### **Low Supervised Visitation: Transitional & Intermittent, \$40.00 / 2hrs**

This service allows children and their non-visiting parents an opportunity to visit at in a less restrictive setting. Custodial and visiting parents have no contact. Arrival and departure times are supervised and documented. **The visitation is not directly supervised; however, documentation, observation, and support is provided every 15 minutes.**

### **Safe Exchange, \$24.00 / Exchange**

Our Center provides supervised exchange services for the custodial parent to exchange children with the non-visiting parent for visitation, without any face-to-face contact. The co-pay covers both the pick-up and the return of the children.

### Telecom Monitoring

This service provides children and their non-visiting parent an opportunity to visit via phone, Skype, mail or other media under the supervision of staff. Observation notes are recorded during each communication. Please contact for pricing.

### Therapeutic Supervised Visitation: \$300.00 for a two-hour visit/sliding fee scale may be available

This service assists non-visiting parents and children in re-establishing, or forming, a healthy and safe relationship. A court order could indicate when it is in the best interest of child(ren), or families can also choose this service instead of traditional supervised visitation with the agreement of both custodial and non-visiting parents. Please contact us at our University location for more information.

## Supervised Parenting & Safe Exchange Services Locations & Hours

Service Locations	Level of Services	Times and Availability * <i>Subject to Change</i>
Southeast Minneapolis 3036 University Ave SE, Minneapolis, MN 55414 Phone contact during service hours: 612.877.7838	All Services Available	Monday-Friday 9:30a-7:30p  Saturday & Sunday 9:30a-4:30p
Saint Paul 281 Maria Ave, Saint Paul, MN 55106 Phone contact during services hours: 612.802.9683	High, Medium, Low, Exchange	Monday-Thursday 5-8 p  Friday 6-8  Saturday 9a-4:30p  Sunday 9a-4:30p
Lakeville 16250 Ipava Ave, Lakeville, MN 55044 Phone contact during service hours: 651.269.6920	Medium, Low, Exchange	Summer -- Friday 3:30-5:30p  Winter -- Friday 6:45-8:45p
Coon Rapids 10081 Dogwood St # 100, Coon Rapids, MN 55448 Phone contact during service hours: 651.269.6920	High, Medium, Low	Saturday 9a-2p
North Location 1701 Oak Park avenue N, Minneapolis, MN, 55411 Phone contact during service hours: 612.877.7838	High, Medium	Monday-Thursday 5:30-8:00pm