

Supervised Parenting Services

Hennepin County Child Protection must submit a referral through the Hennepin County system to authorize and request services.

High Supervised Visitation: One-to-One supervision with observation notes recorded

This service is offered to families that are required to have visits with one dedicated visit monitor. Observation notes are recorded during each visit.

Medium Supervised Visitation: Group supervision with observation notes recorded

This service provides children and their non-custodial parent an opportunity to visit under the supervision of staff in a group environment of multiple families and multiple supervisors. Observation notes are recorded during each visit.

Low Supervised Visitation: Transitional & Intermittent supervision

This service allows children and their non-custodial parents an opportunity to visit at in a less restrictive setting. Custodial and non-custodial parents have no contact. Arrival and departure times are supervised and documented, but there are no visit observation forms. The visitation is not directly supervised, but monitors are in and out of the visitation area and are available for assistance as needed.

Therapeutic Supervised Visitation (TSV): \$75.00 / hr

This service assists non-custodial parents and children in re-establishing, or forming, a healthy and safe relationship. Please contact us at our University location for more information.

Safe Exchange

Exchange Services involve FamilyWise staff supervising an exchange of child/ren, typically between parents when there is domestic violence or custody issues and the parents needs to remain separate either by court order or mutual agreement. FamilyWise will also supervise exchanges involving children discharging from foster care into the care of their legal custodian/parent.

Transportation

With prior arrangements, FamilyWise staff may be available to transport children to and from their scheduled visitation sessions at one of FamilyWise locations.

Off Site / Community Based Visitation

FamilyWise staff can provide supervised visitation services off-site at foster parent homes, treatment centers, and other community based locations when appropriate. Workers must complete a risk assessment and deem the situation safe and appropriate for this type of service at the time of referral.

Service Locations

Southeast Minneapolis 3036 University Ave SE Minneapolis, MN 55414 Phone during service hours: 612.877.7838	All Services Available	Monday - Thursday, 9:30 - 8 p.m. Friday, 9:30 - 8:30 p.m. Saturday & Sunday, 9:30 - 4:30 p.m.
Saint Paul 281 Maria Ave Saint Paul, MN 55106 Phone during weekday service hours: 612.802.9683	High, Medium, Low, Exchange	Monday -Thursday, 5:00 - 8:00 p.m. Friday, 6:00 - 9:30 p.m. Every-other Saturday, 9a.m.-3p.m. Sunday, 11:00a.m. - 5:00 p.m.
North Minneapolis 1701 Oak Park Ave N Minneapolis, MN 55411 Phone during service hours: 612.876.1086	High, Medium, Low	Monday -Thursday 5:30 - 8:30 p.m. Saturday, 9:30 - 4:30 p.m.
Health Services Building (7 th floor visitation rooms) 525 Portland Avenue Minneapolis, MN Phone during service hours: 612.877.7838	High, Medium, Low	Monday-Friday 9:30 -4:30p.m.
Century Plaza (1 st floor visitation rooms) South 12 th Street, Minneapolis, MN 55404 Phone during service hours: 612.877.7838	High, Medium, Low	Wednesday 4:30-6:30pm
Anoka 850 South Street, Anoka, MN 55303 Phone during service hours: 612.735.7704	Medium, Low, Exchange	Saturday 10:30 a.m. - 12:30 p.m.

For More Information:

P. 612.617.0191

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